



## DEPLOYMENT SERVICES

### OVERVIEW

Panasonic Premier Deployment Services ensure your Toughbook® devices arrive in field-ready condition—fully operational and ready to work. From a rigorous system stress test to disk image management, these services help take the load off your IT teams while providing peace of mind. Our team will work directly with you to provide a deployment solution specific to your needs.



### INCLUDED IN PREMIER DEPLOYMENT SERVICES:

**48-Hour Testing & Burn In**—This rigorous system stress test of all components makes certain that devices are completely functional and deployed with fully charged batteries.

**Asset Tagging & Management**—Asset tags are applied and recorded in a deployment report for entry into your asset management system.

**Factory & Field Engineering Updates**—Panasonic ensures that the latest factory updates are installed prior to deployment.

**Disk Imaging & Management**—Your images are cataloged and kept up to date as you make changes. As units come in for repair, we apply the latest images.

**Warranty/Entitlement Reset**—Start date is reset to deployment date for accurate coverage.

**Deployment Report**—The report is sent the day after deployment with all the necessary asset information.

**Shipping**—Ground shipping from our service center to one or more locations is included.

**Post-Repair Reimaging**—Any repair includes reimaging for the full term of Premier coverage.

**Panasonic Service Portal**—All client information is securely uploaded for easy online access to items such as online RMAs, entitlement dates and service reporting.

# PANASONIC NATIONAL SERVICE CENTER (PNSC)



All deployments are managed through our advanced facility in Kansas City. Our experienced team of professionals have rolled out thousands of Toughbook computers every year for more than 17 years. A single point of contact helps answer questions and resolve issues quickly. The rigorous testing, QA and attention to detail allows Panasonic to deliver consistency of unit configuration, and a promise of 100% on-time deployments with zero DOA units\*. We welcome the opportunity to learn about your project so we can tailor deployment services to your requirements and provide maximum value.



\*100% on-time deployments require adherence to product and image validation staging timelines in order to achieve on-time delivery. See program agreement for complete details.

## PRICING INFORMATION

	SKU	Description	Price*
<b>PREMIER</b> <i>(Windows®)</i> Laptop and tablets	CF-SVCPDEP3Y	Toughbook & Toughpad® Premier Deployment [Years 1, 2, 3]	\$175
	CF-SVCPDEP4Y	Toughbook & Toughpad Premier Deployment [Years 1, 2, 3, 4]	\$200
	CF-SVCPDEP5Y	Toughbook & Toughpad Premier Deployment [Years 1, 2, 3, 4, 5]	\$220
<b>PREMIER</b> <i>(Android™)</i> Customer-hosted MDM environment is a prerequisite.	FZ-SVCPMDM3Y	Toughpad Premier MDM Deployment [Years 1, 2, 3]	\$175
	FZ-SVCPMDM4Y	Toughpad Premier MDM Deployment [Years 1, 2, 3, 4]	\$200
	FZ-SVCPMDM5Y	Toughpad Premier MDM Deployment [Years 1, 2, 3, 4, 5]	\$220
<b>BRONZE</b> Initial imaging, asset tagging and shipping	CF-SVCPDBRZ	Toughbook & Toughpad Bronze Deployment	\$85
	FZ-SVCBRZMDM	Toughpad Bronze MDM Deployment <i>(Customer-hosted MDM environment is a prerequisite.)</i>	\$85

**TOUGHBOOK**

LEARN MORE | 1-800-662-3537  
[www.us.panasonic.com/toughbook/services](http://www.us.panasonic.com/toughbook/services)  
[proservices@us.panasonic.com](mailto:proservices@us.panasonic.com)

**Panasonic**